

Annual 47 C.F.R. § 64.2009(c) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2010

Date filed: February 25, 2011

Name of company covered by this certification: Alenco Communications, Inc.

Form 499 Filer ID: 802461

Name of signatory: Robby R. Allen

Title of signatory: CEO/Vice President

I, Robby R. Allen, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See 47 C.F.R. § 64.2001 et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year. Companies must report on any information that they have with respect to the processes pretexters are using to attempt to access CPNI, and what steps companies are taking to protect CPNI.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI (number of customer complaints a company has received related to unauthorized access to CPNI, or unauthorized disclosure of CPNI, broken down by category or complaint, *e.g.*, instances of improper access by employees, instances of improper disclosure to individuals not authorized to receive the information, or instances of improper access to online information by individuals not authorized to view the information).

Signed

A handwritten signature in blue ink, appearing to read "Robby R. Allen", is written over a horizontal line.

ACI  
CPNI Certification for 2010

### ACCOMPANYING STATEMENT

To the best of my knowledge, Alenco Communications, Inc. d/b/a ACI ("the Company") is in full compliance with the FCC rules on CPNI and its requirements for the safeguarding of such customer information. The Company's operating procedures ensure that it is in compliance with the FCC's CPNI Rules because disclosure of, or permitting access to, our customers' CPNI is not allowed without obtaining the requisite customer approval, except as required by law, or the exceptions set forth in 47 U.S.C. §222, and Subpart U of Title 47 of the Code of Federal Regulations; 47 C.F.R §64.2001 through §64.2011.

Appropriate safeguards on the disclosure of CPNI have been implemented in accordance with C.F. R. §64.2010.

The Company has internal procedures in place to educate our employees about CPNI and the disclosure of CPNI. Employees with access to this information are aware of the FCC's rules and are prohibited from disclosing or permitting access to CPNI without the appropriate customer consent or as allowed by law and the FCC rules. In accordance with Company policy, any employee that discloses, uses, or permits access to CPNI in violation of Federal regulations is subject to disciplinary action, and possible termination.

A handwritten signature in blue ink, appearing to read "Robby Allen". The signature is written in a cursive, flowing style.